

Welcome to White's Pharmacy Concierge Service:

Since 1993, White's Pharmacy, a family owned business, has served the general public and institutional clients with pharmaceutical and over-the-counter medications offering prompt, efficient and friendly service. We have grown our business over the years on our "personal approach" to each client.

Our Concierge Service is easy and convenient:

- White's Pharmacy with its staff of trained professionals will meet with the staff of the Employee Health Dept. or other staff of your facility to set up parameters for the Concierge program to be implemented.
- White's Pharmacy will conduct and open enrollment at your facility, to inform employees of the concierge program and for employees to sign up for the program using the *Patient Profile* form and *Notice of Privacy Practices* form provided by the pharmacy.
- White's Pharmacy accepts all insurance and a copay *may* be charged to a credit card noted on the patient profile form. Employee(s) *may* also pay with a check or cash upon delivery.
- Employee(s) wishing to transfer medications from another Pharmacy to White's Pharmacy can fill out our *Transfer of Medication Form*. We will then contact the former Pharmacy and transfer the prescription(s), including refills to White's Pharmacy. Employees can also call White's Pharmacy asking to have the prescription(s) forwarded.
- Orders may be faxed to White's Pharmacy Fax line 973-292-0140 by a designated time to be delivered that same day. The original prescription(s), if not a refill, shall be given to the White's delivery person by the employee receiving their order.
- Original Prescriptions or other order can be dropped off by employee(s) when White's delivery person is at your facility. Those orders will then be filled by White's Pharmacy and delivered to your facility at the next scheduled delivery.
- Employee(s) can have their Doctor fax orders to our fax line 973-292-0140 or call in orders directly to White's Pharmacy anytime (24 hour order line).  
NOTE: emailed orders will soon be accepted.
- For confidentiality, all orders will be delivered in sealed outer bags marked only with the employee's name. If employees are *not* available to pick up orders, they may send a representative to pick up orders for them. The representative must sign for the order. If the order is not picked up during the allocated time that the

pharmacy driver is on your premises, the order will be returned to the Pharmacy and re-delivered at the following delivery.

For additional information or to consult with a White's Pharmacist, please call the Pharmacy at 973-292-1166 and ask to speak to the Pharmacist in Charge.

Thank You for your interest in White's Pharmacy Concierge Service.